



Common FAQ's

What is a PCR Test?

PCR stands for Polymerase Chain Reaction and is a method of testing used to detect infectious diseases, including COVID-19. A PCR test is performed in a laboratory and is indicative of an individual's COVID status at the time their sample is taken. It does not show previous infection. PCR tests are internationally recognised as the gold standard for COVID-19 testing by World Health Organisation (WHO) and the backbone of every governments national testing program.

How long will the test take?

Your sample will be collected by one of our trained healthcare professionals using a nasopharyngeal (nose and throat) swab, the process should take no more than 5 minutes.

What is the difference between Travel Test and Private Test?

Both tests are RT PCR and conducted in the same manner and produce the same certificate. Some destinations require passport information on your certificate and we will include this where Travel Test is selected.





What to bring to the appointment?

On the day of your appointment, please present yourself to your chosen Radox Health Travel Centre no more than 5 minutes before your appointment time. You must provide photographic ID at your appointment (a passport for when traveling). Your order number, this will be the booking reference at your appointment. It also a requirement to wear a face mask whilst in the clinic.

How long does it take to get results back?

Results will be confirmed within 24 hours of sample receipt to our laboratories. If sample has been taken in our London or Liverpool clinics, please allow up to 48 hours from your appointment for test results. They will be emailed to you with an attachment containing your certificate.

Will I receive a fit to fly certificate?

Your Radox Health COVID-19 RT-PCR test report will contain all necessary information.

